

# Finding better ways to support student wellbeing













https://www.nurtureuniversity.co.uk/



PI: Prof Edward Watkins; Co-Is: Prof Paul Farrand, Prof Catherine Gallop; Prof Gordon Taylor, Prof Siobhan Creanor; Prof Louise Lawrence; Prof Felicity Thomas; Exeter Student Guild VP Liberation & Equality; Prof Anne Duffy, Prof Kate Saunders, Dr Nicola Byrom; Prof Ian Jones; Dr Lucy Robinson; Prof Sam Chamberlain



#### Need for improved mental health approach in students:



25-40% report clinical anxiety / depression / high levels of worry 1/2,3 1/3 report high levels of loneliness

Only 1/3 access services

Dramatic increase in students seeking help from university mental health services, with demand > resources<sup>4,5,6</sup>



<sup>1</sup> Pereira et al., 2019; <sup>2</sup> McIntyre et al., 2018; <sup>3</sup> Auerbach et al., 2018; <sup>4</sup>Thorley C. Not by degrees, 2017 IPPR; <sup>5</sup>Universities UK. Minding our Future. 2018; <sup>6</sup>Duffy A et al. Lancet Psychiat. 2019;6(11):885-7;



#### **Proposed solutions:**

1. Stepped care model tailored to universities<sup>1,3</sup>

High intensity care—moderate symptoms

Versities<sup>1,3</sup>

Step 2

Low-intensity support -mild symptoms

Step 1

Health Promotion—all students

2. **Whole university** approach<sup>2,3</sup> integrating culture, environment, curriculum, assessment, prevention, promotion, formal support services







<sup>&</sup>lt;sup>3</sup> Universities UK StepChange report, 2018





<sup>&</sup>lt;sup>1</sup> Duffy et al, Lancet, 2019;

<sup>&</sup>lt;sup>2</sup> Student Minds Student Mental Health Charter, 2019;

#### Challenges for enhancing student mental health:

- Varied service delivery by institution, rarely evaluated; what is best practice?<sup>1,2</sup>
- 2. Barriers due to inequalities<sup>1,2</sup> (including stigma, exclusion); what works best for whom?
- 3. Student engagement with and access to support services<sup>3</sup>
- Integration across support services & resources within universities
   & continuity of care with NHS<sup>3</sup>;
- 5. Lack of proven effective prevention initiatives<sup>4,5,6</sup>

<sup>&</sup>lt;sup>6</sup>Universities UK StepChange report, 2018;



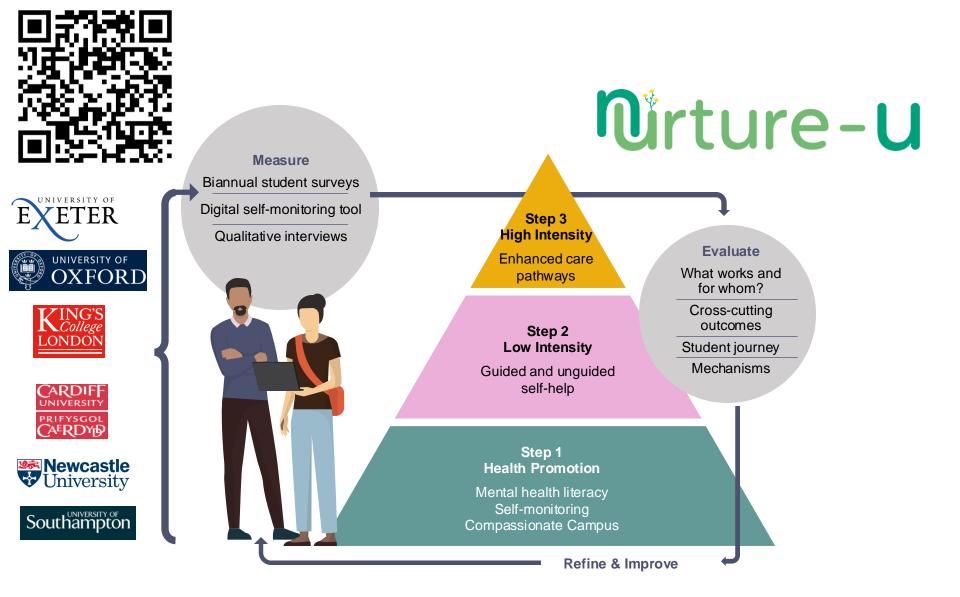


<sup>&</sup>lt;sup>1</sup> Duffy A et al. Lancet Psychiat. 2019;6(11):885-7;

<sup>&</sup>lt;sup>2</sup>Hughes & Spanner, Student Minds University Mental Health Charter, 2019;

<sup>&</sup>lt;sup>3</sup>Thorley C. Not by degrees, 2017, IPPR;

<sup>&</sup>lt;sup>4</sup>Andrews G et al. Br J Psychiatry. 2004;184:526-33; <sup>5</sup>Ormel J et al. Curr Opin Psychiatr 2019;32(4):34854;



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## Can we identify relative risk and protective factors associated with mental health difficulties?

How does prevalence for mental health problems vary between students?





#### Longitudinal surveys of student mental health

Most surveys only cross-sectional, lack depth or in a single university

Nurture-U e-surveys: start & end of academic year 2022, 2023, 2024, X 5 universities:

Examine both risk & protective factors over time

Measures: well-being, mental health, demographics, history, lifestyle, cognitive-emotional processes, stigma, stressors, use of & attitude to services

>10,000 students completed survey, n > 4400 data at 2 time-points





<sup>1</sup> Pereira et al., 2019; <sup>2</sup> McIntyre et al., 2018; <sup>3</sup> Auerbach et al., 2018; <sup>4</sup> Campbell et al., (2022) BMC Public Health

#### Longitudinal surveys of student mental health

#### Multiple domains covered:

**Demographics** 

#### **History:**

Personal, family, early adversity

#### Lifestyle:

recreation, exercise, sleep, coffee, alcohol

Service Use

Stigma /Belonging

#### **Symptoms:**

depression, anxiety, eating, suicidality

#### **Processes:**

self-compassion, resilience,

#### Stress:

Perceived stress; student

cost-of-living; eco-anxiety

stress; sexual harrassment,





### Descriptives – baseline survey 2022/23

#### Age:

20 (median) 22 (mean)

#### **Gender identity:**

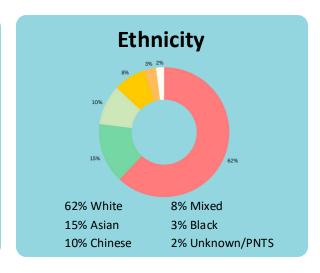
Female = 65% Male = 32% Gender diverse = 3%

#### Gender matched sex at birth:

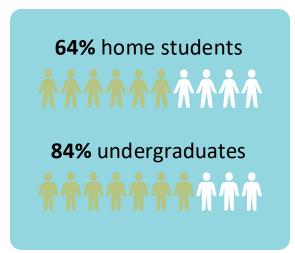
No: 3.8%

Average age: 21 / 57% female, 0.2% "other" / Gender different from assigned at birth: 1.9%

https://www.hesa.ac.uk/data-and-analysis/students/whos-in-he



White 72.6%, Asian 12.2%, Black 8.7%,
Mixed 4.5%, Other 2%



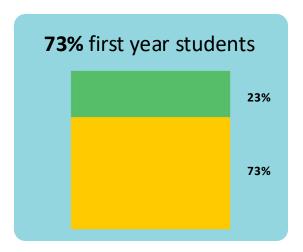
74.2% home students
74.5% undergraduates

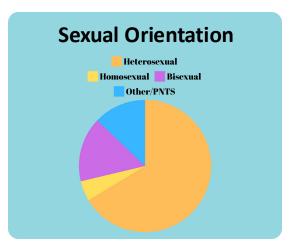
https://www.hesaacuk/data-and-analysis/students/whos-in-he
www.universitiesukacuk

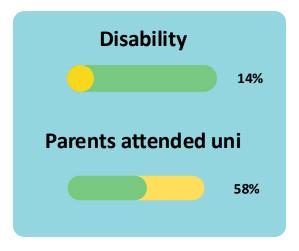




### **Descriptives**







44% students are first year students

84% heterosexual (2019 data)

https://www.officeforstudents.org.uk/

17.3% have a disability
61% parents attended uni
https://www.hesa.ac.uk/data-and-analysis/students/whos-in-he





### **Previous experiences**

Adverse childhood experiences (44%)

26% emotional

12% physical

17% sexual

30% bullied

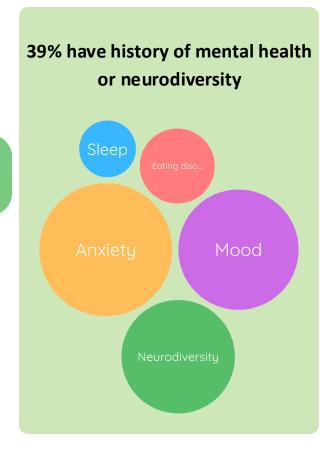
58% young

Madigan et al, 2024

20%: Parent divorce

4%: Parent death

**48%:** Parent diagnosed with mental health or neurodiversity



18-25s 12% suicidal thoughts, 24% self harm

www.youngminds.co.uk

#### Lifetime Suicidality:

42% thoughts about ending life

9% have made a suicide attempt/s

**31%** have hurt themselves without trying to end their life

15-20% neurodivergent, 25% MHC

(overlap between groups)





### **Current experiences**



Mean 26 gen pop / 26 18-25s / 20.3 HE

PHQ9

7% gen pop / 10% 18-25s / 25-35% HE

GAD7

6% gen pop / 16% 18-25s / 22% HE students

Mean: 21.66 (20% low, 18% high) **27%** reported clinically significant depression

**21%** reported clinically significant anxiety

16% currently receiving mental health treatment
7% therapy

7% therapy 5% medication 4% both

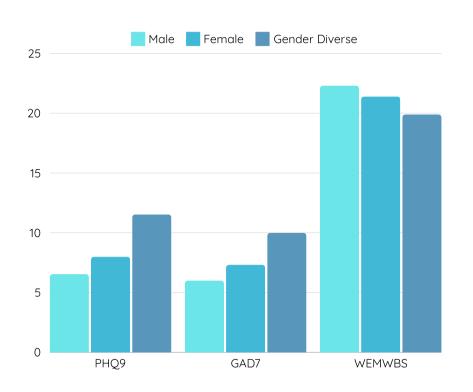


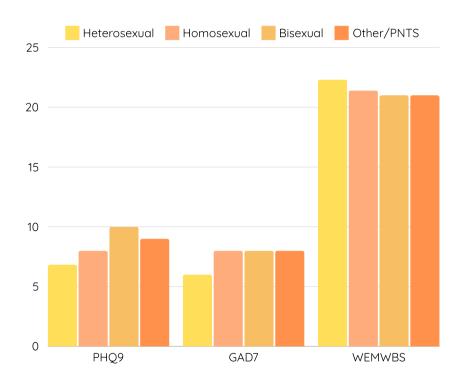
6% gen pop / 23% 18-25s / 37% HE students (in past 12 months)





### Differences between groups









### Differences between groups





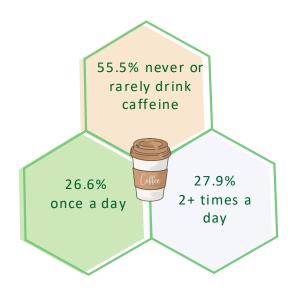


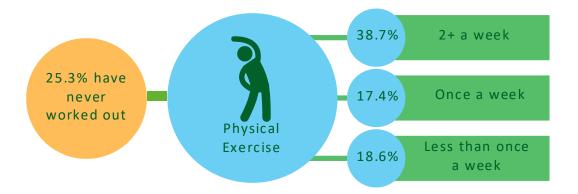


### **Student lifestyle**



55.4% set time for recreation2+ times a week24.1% once a week20.5% less thanweekly or never



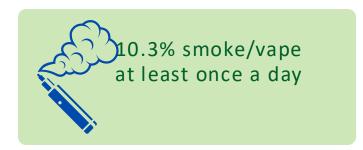






### Student lifestyle

26.4% drink 2+ times a week
15.5% never drink
11.2% drink 5+ units at least once a week





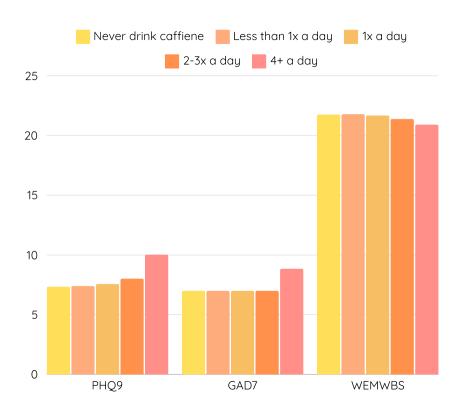
18.6% used drugs
14% have smoked cannabis
5% used cocaine
15% used other street drugs
6% used prescription drugs
3% used drugs to increase
academic performance





### Differences between lifestyle factors

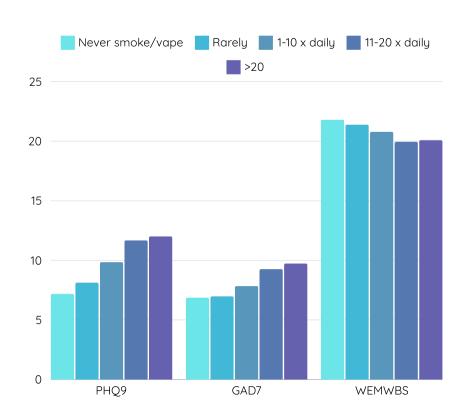


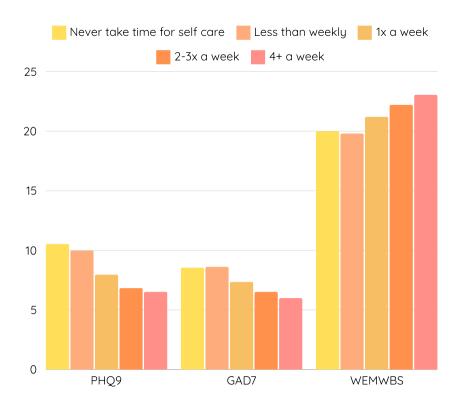






### Differences between lifestyle factors

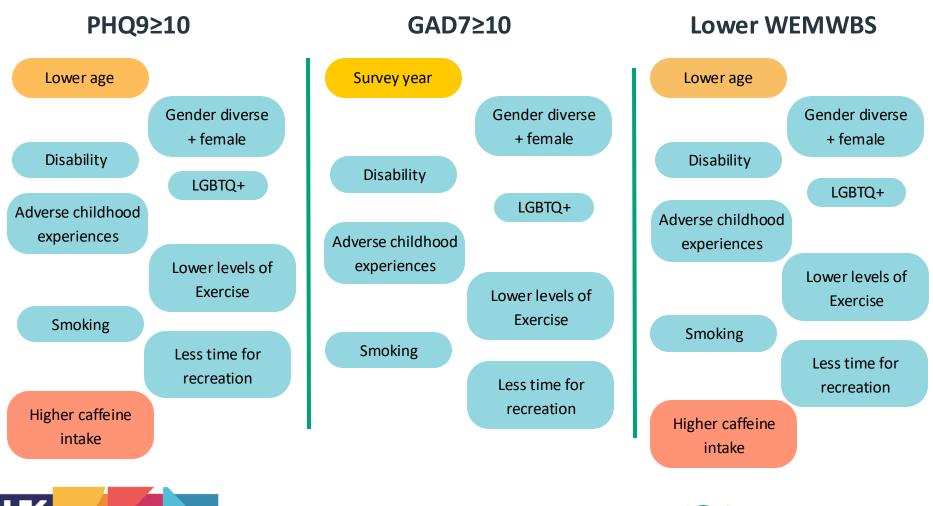








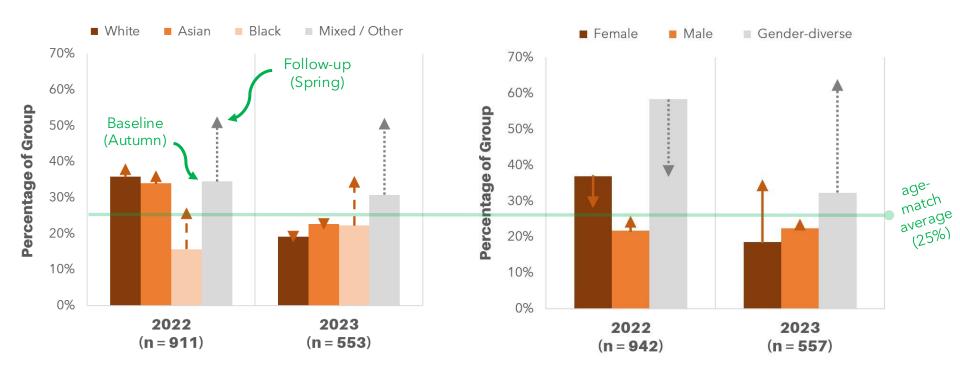
#### **Predictors..?**





#### Demographics and trends in anxiety over academic year

Percentage of students surpassing cutoff for high anxiety (GAD-7)

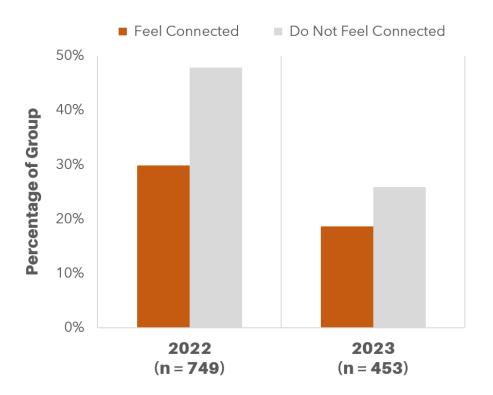






#### What might drive changes in anxiety?

Anxiety and feelings of connectedness to university (follow-up only)

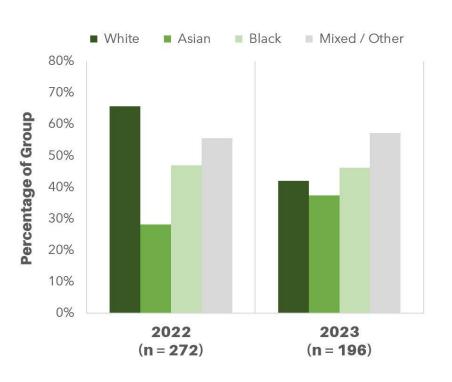


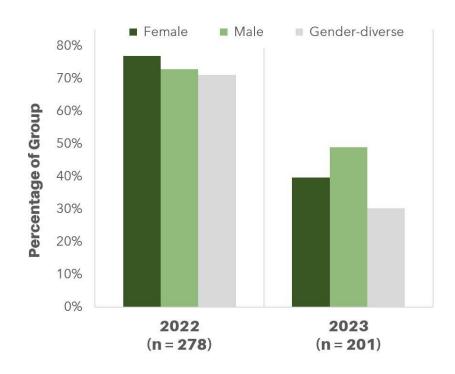




#### Demographics and trends in connectedness to university

Percentage of students surpassing cutoff for high anxiety (GAD-7)









#### What trends emerge from a descriptive analysis?

#### Observations for demographics:

Risk of anxiety worsening after 1st year was highest in black and mixed/other ethnicity students

Women and gender-diverse persons were more likely to report high levels of anxiety

#### Observations for connectedness:

Those who feel connected to their university are less likely to have high levels of anxiety

White and non-male students had largest drop in connectedness from 2022 to 2023





## Can we identify relative risk and protective factors associated with mental health difficulties?

How does prevalence for mental health problems vary between students?





## How effective and accessible are university mental health services for a diverse student population?





#### **UK Student Service Use**

- 20% accessed MH services in 21/22 Higher Education Statistics Agency (HESA)
- In 2021 Office for National Statistics (ONS) 25%

Common are counselling sessions, online resources, and peer support networks. *Frontiers in Psychology*, "Mental Health Support Seeking Behaviour in University Students" (2020)

- 60% of students felt mental health services were inadequate in terms of accessibility *National Student Survey* (2021)
- 40% of students are dissatisfied with the support they receive *University Mental Health Charter*







Extensive student co-design; student-controlled electronic personal well-being record/passport with self-monitoring & well-being plans; 2 rounds of use, feedback & further improvement

#### Aims:

- Track student to understand the student journey
- Signpost students to support; Help to navigate resources
- Empower students & improve continuity of care





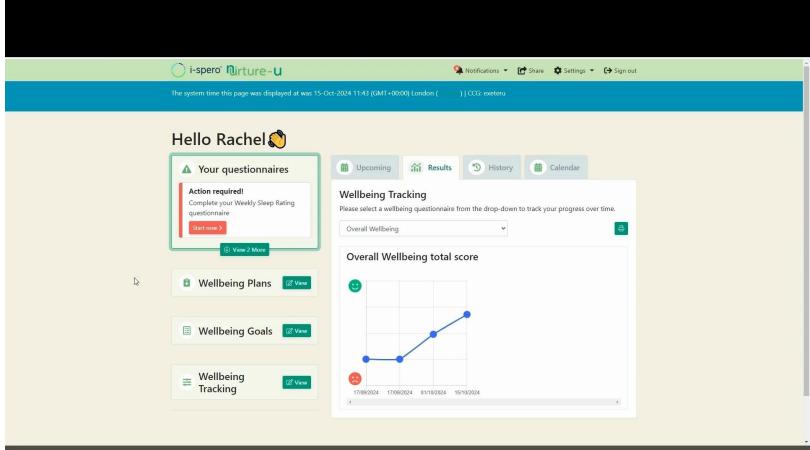
















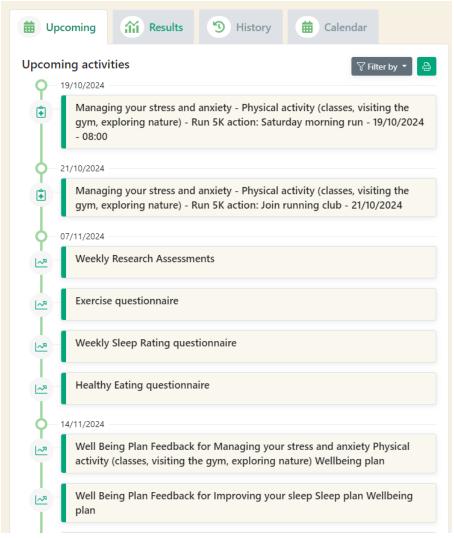




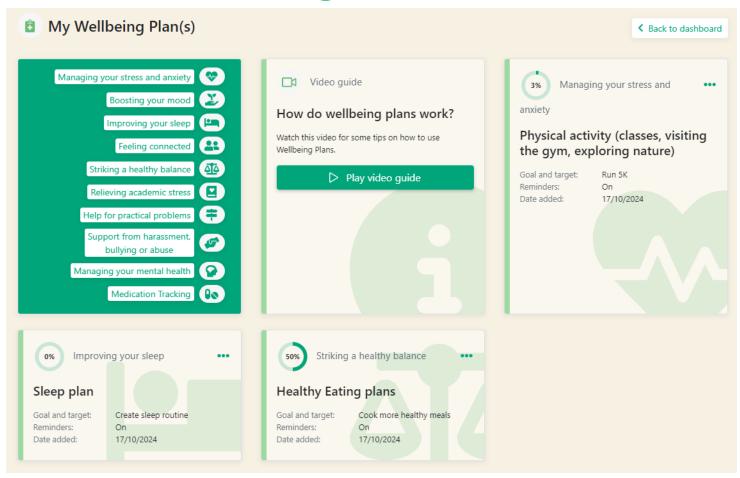
















## How effective and accessible are university mental health services for a diverse student population?





What's going to help students to be better equipped?

How can student's resilience and coping be increased so that they are best equipped to deal with higher education study?

What steps can students take to minimize their risk of adverse mental health issues?

What role does mental health literacy play?





### Mental Health & Well-being Literacy

Universal approach; way to improve access; student co-design, online, loads into common learning management systems



Information on stress



Coping strategies



Healthy Strategies for Sleep

You have learned that sleep plays an important role in your physical and mental health. There are many strategies you can implement to increase the quality and duration of your sleep.

Click the douel cross to wise helpful sign the may improve your sleep.

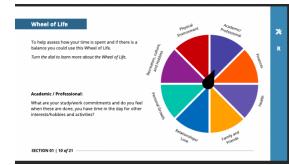
Routine Environment Consumption Exercise Mindfulness Support Reduce Worry

Create a relaxing and consistent bedtime routine:

Going to bed (and waking upi) at the same time every day helps with your circadian rhythms, and will make it easier to full saleep and wake up. It is also helpful to have a consistent and relaxing routine before you get into bed to let your body know that you are winding down for the day. If you can, incorporate activities you find relaxing into your bedtime routine.

SECTION 83 | 4 of 15

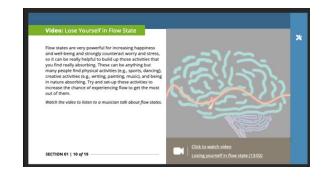
Sleep



Interactive elements



Student vignettes



Videos



### WP3: Mental Health & Well-being Literacy

Tested at Universities of Exeter and Newcastle, building on U-Flourish work by Prof Ann Duffy, Queen's University, Canada.







Study-life balance

Spotting mental health problems & seeking help

Practical quizzes

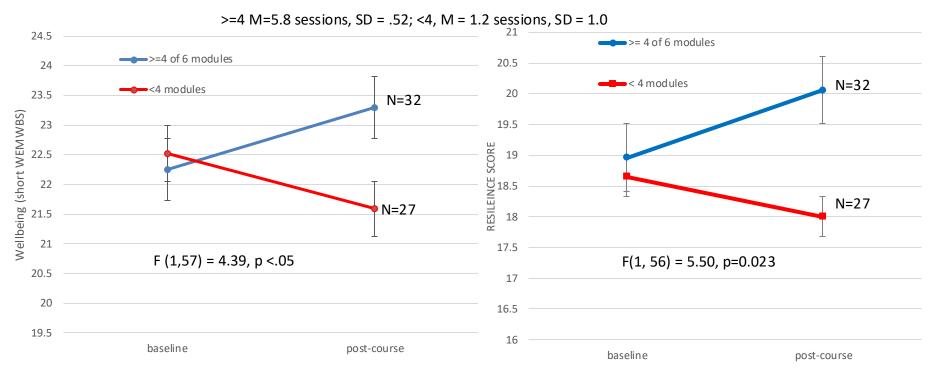




### **Mental Health Literacy**

Change in Wellbeing relative to completion of MHL course

Change in resilience relative to completion of MHL course



Positive qualitative feedback; moving to experimental study; expansion in Newcastle; explore for staff in Oxford





# Enrollments and Survey Data: Newcastle University

Enrolled	181
Retained	161 (89%)
Baseline survey	138 (86%)
Endpoint survey	114 (83%)
Paired data	108 (95%)





# Pre-post change

#### Significant improvements in: a









Significant reductions in: a















# Pre-post change

#### No significant changes in: a









all p>0.05, paired samples t-test or McNemar's test of proportions

†p<0.10



# Comparison with survey-takers

- Promising signals that the course protects students against:
  - Reduction in wellbeing
  - Flattening of selfcare
  - Increase in rumination





### Testing strengths-based self-help (Paul Farrand)

- Strengths-based self-help CBT workbooks specifically designed for students by student-led focus groups; supported by psychological wellbeing practitioner (in-person; phone; email)
- Hypothesizes that identification of personal strengths & learning to apply these to overcome difficulties will promote wellbeing
- Feasibility and acceptability pilot

### List the strengths you identified in your successful regular activity

### Taylor's Story

I'm a second-year English Literature student at the University of Exeter. Last term, I received a mark for an assignment and it had failed with marks on my other assignments also worse than expected. The Lecturer's feedback was very critical, including reference to a "Lack of understanding" and "Poor writing and expression". Although there were suggestions to help improve the work, I was disappointed because I need to get a good a degree. I have clear career goals in mind and want to make my family happy, not to mention manage the growing debt!

### General Strategies

Strengths

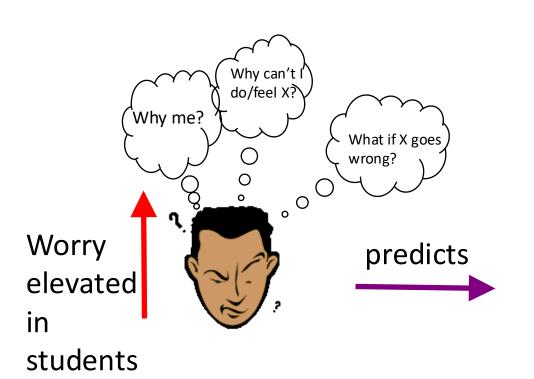
Write down strategies you applied that helped you complete your successful regular activity

PERSONAL MODEL OF RESILIENCE WORKSHEET





### Prevention: self-guided app for worry & overthinking





Depression, anxiety, PTSD, substance abuse, eating disorders<sup>1-6</sup>



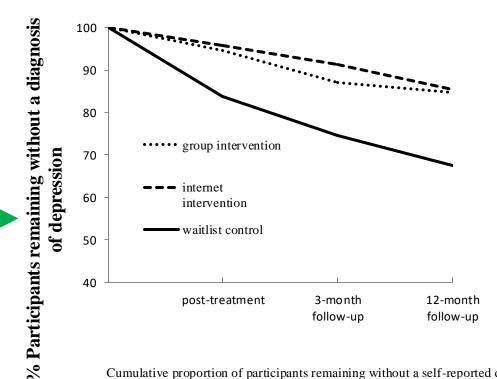
<sup>1</sup>Spasojevic & Alloy 2001 Emotion; <sup>2</sup>Kinderman et al., 2013 PloS one; <sup>3</sup>Ehring & Watkins 2008 IJCT; <sup>4</sup>Watkins 2008 Psych Bull; <sup>5</sup>Nolen-Hoeksema et al 2007 J Ab Psych; <sup>6</sup>Watkins & Roberts, 2020, BRAT;



### Prevention: self-guided app for worry & overthinking



Effective face-to-face & online interventions for overthinking<sup>1-4</sup>



Cumulative proportion of participants remaining without a self-reported diagnosis of depression (PHQ-9).

### Self-guided app designed with & for students

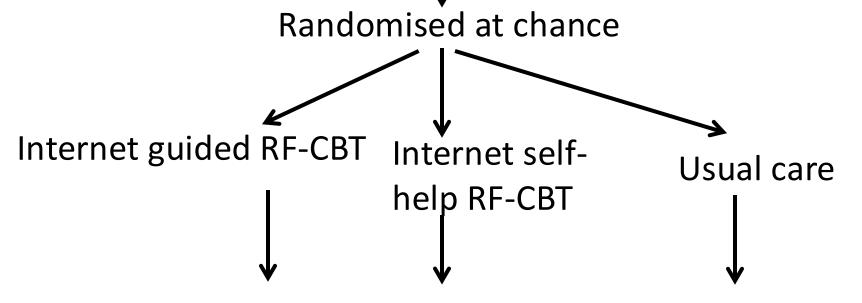


<sup>1</sup>Watkins et al., 2011, Br. J. Psych; <sup>2</sup>Hvengaard et al., 2019, Psych Med; <sup>3</sup>Topper et al., 2017, BRAT; <sup>4</sup>Cook et al., 2019, JMIR



Cook & Watkins (2016) Trials; Cook, Mostazir & Watkins (2019) JMIR

235 UK undergraduates olds with elevated worry/rumination, not currently depressed on interview, recruited online screener (4795, 1475 invited)

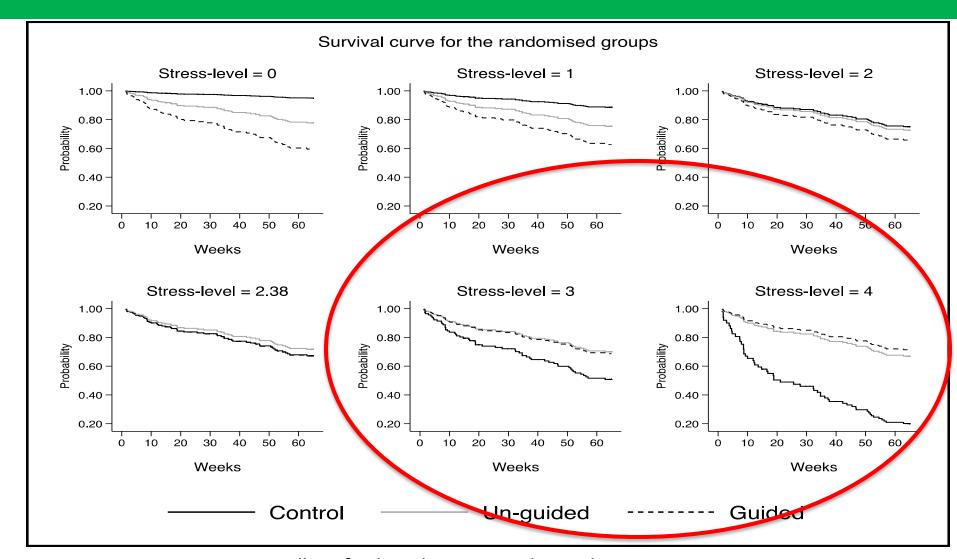


3 mth (78% retention), 6 mth, 15 month follow-up (69% retention)







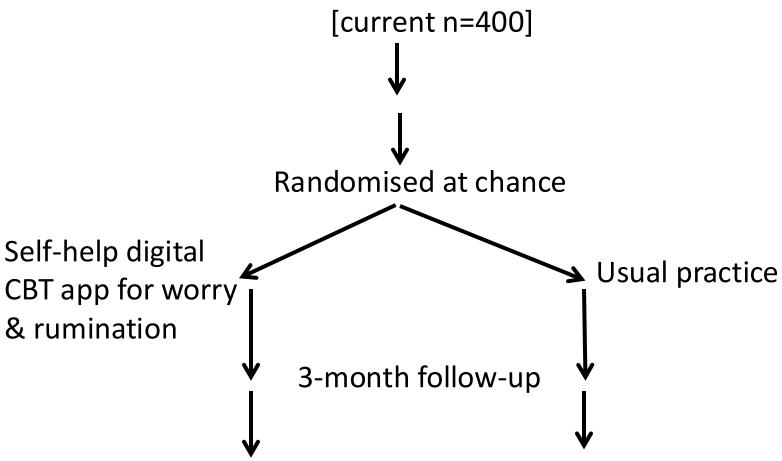




Controlling for baseline stress, hazard ratio for Guided vs control = 0.73 (95% CI: 0.38 to 1.39), P < .05 online RFCBT reduces onset of depression in stressed, ruminating u/gs



Target: university students elevated worry & rumination



12-month follow-up: primary outcome incidence of major depression



<sup>1</sup>assume MCID = absolute risk reduction 10%; incidence MDE 25% in control group39, 20%; follow-up attrition, n=324 per arm.





#### Practice Relaxation

#### Listen to:



Take A Breath Audio







#### Alex (they/them)



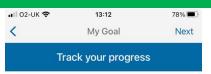
Alex is a first year English Literature student. Alex is the first person in their family to go to university and their parents were proud of them for getting accepted. Due to the COVID-19 pandemic, Alex did not do any A-Level exams and therefore believes getting



#### Imposter Syndrome

Imposter Syndrome is when you compare yourself to other people and think you aren't good enough or don't belong. It is common for students to think that others are doing better than you or finding things easier than you - often because you can't tell if others are finding things difficult or not.







Halfway there

#### Kind & Unkind Self-Talk: Video

Watch the video below to learn more about Kind and Unkind Self-Talk.



#### Do you want to read the transcript?





#### 1. Set A Consistent Sleep Schedule

at the same time every day, give or take





### https://www.nurtureuniversity.co.uk/research-trials



### Would you like to feel more confident and manage stress?

Nurture-U can help.

We have designed a **free**, **innovative app to help with confidence** specifically for students.

We also have the opportunity for students to test different types of **online therapy**.



















Recruiting now across the UK Contact: Teamnurture-U@exeter.ac.uk



What's going to help students to be better equipped?

How can student's resilience and coping be increased so that they are best equipped to deal with higher education study?

What steps can students take to minimize their risk of adverse mental health issues?

What role does mental health literacy play?





How can students be supported to feel more at home and comfortable in their universities (feel valued, included, appreciated, sense of belonging, less lonely)?

How are students from minority groups affected?





# What is a Compassionate Campus?







## **Compassionate Campus**

Compassion = 'the noticing of distress and/or disadvantage to self or others, and a commitment to take action to reduce it'

Theo Gilbert, 'Assess Compassion in Higher Education? Why and How Would We Do That?' Link 2/1 (2016)

Team: Professor Louise Lawrence (Exeter), Dr Nicola Byrom (Kings College London), Professor Felicity Thomas (Exeter), Dr Polly Card (Exeter), Dr Jemima Dooley (Exeter)

and Dr Neil Armstrong (KCL).







# **Our Approach**

Collecting in-depth student stories across two institutions

- Focus groups
- Video ethnography and interviews







# **Developing practical recommendations**

Planning to integrate our findings into guidance for universities to increase compassion on campus.

Linked with University Mental Health Charter.







### **MHC** framework

- Learn
- Support
- (Work)
- Live



https://hub.studentminds.org.uk/resouræs/charter-framework/

- Enabling themes:
  - Leadership, strategy, and policy; Student voice and participation; Cohesiveness of support; Inclusivity and intersectional mental health; Research, innovation and dissemination.





# Whole systems approach

- Systemic aimed at national HE policy makers
- Organisational aimed at HE institutions and support service managers
- Professional aimed at institutions overseeing HE practice, education,
   accreditation and professional development
- Individual
  - Mental health and wellbeing support staff
  - Student-facing university/academic staff





# **Example format: 'Support'**

### Systemic:

 Does the HE system have an embedded commitment to support student mental health and increase compassion within HE with high-level and visible backing from senior policy-makers and management?

### Organisational:

 Are your student mental health and wellbeing support services appropriately and consistently well resourced? How is this reflected in their governance, safety, waiting list times and service user feedback?





# **Example format: 'Support'**

### **Professional:**

 Are there structures in place to provide accreditation and professional recognition for staff working to improve compassion within HE?

### Individual:

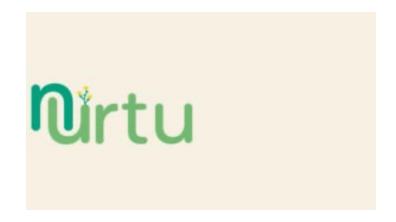
 Do you feel you understand and are able to action the steps needed to ensure the quality, safety and effectiveness of the support service you work for? What is needed to better enable this?

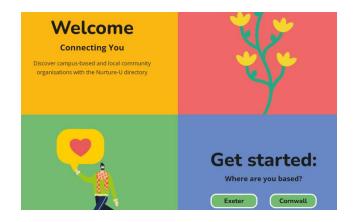




# **Concrete examples**

Social Directory





Compassionate Communications





### Questions for the room

- Does it make sense to map our work to the UMHC?
- Does it make sense to adopt a whole systems approach to set out the reflective questions?
- Do you have examples of compassionate practices that we can include?
- How can we best disseminate this work?
- How can we best evaluate this work?





What is a reasonable and appropriate level of services for mental health and well-being to be provided in a university setting?





### Cognitive-behavioural therapy anxiety & depression

Online CBT for anxiety & depression works in students (Harrer et al., 2019; Conley et al., 2015, 2016, 2017)

Commonly offered on campuses, supported or self-guided formats

**Service planning**: what proportion of students benefit from either / need more intensive treatment?

**Treatment matching**: which students benefit more from one versus the other or for whom unguided as good as guided CBT?







university students elevated depression (PHQ9)/anxiety (GAD7)

[current n=425]

Detailed baseline assessment of predictors & moderators

Internet guided CBT Internet unguided self-help CBT help CBT 3-month follow-up PHQ9, GAD7

Develop Individualised Treatment Rules using machine learning: to tailor self-help, plan the care pathway, & improve outcomes





What is a reasonable and appropriate level of services for mental health and well-being to be provided in a university setting?





### Looking to deliver:

### **Blueprint**

Policy recommendations and good practice (e.g., Student

Mental Health Charter; HEMHIT)

### **Digitally-forward**

Enhanced digital support tools

### **Adaptable**

Versatile, customizable, scalable

#### **Legacy Resources**

Tools and assets to benefit all



### **Knowledge & Insight**

Mechanisms and barriers

#### **Reliable & Effective**

Large-scale representative data

#### Student tailored

For students, by students



